

ERROR	MEANING	FIX
11	Main Shaft Position Error	The Navigator screen will read main shaft position error. Press 100° button then press the start button to activate it. This will cycle the needle to home position.
12 & 13	Head Position Error	The Navigator screen will read head position error and under this, it will also read Current Needle 0. The control panel will also have a double 00 instead of a needle number. There are two options to fixing this problem, the first is to use one of the blue directional needle buttons, and if the result is a beep, then you need to use the small silver knob for the color change and slowly turn it until the control panel reads a number other than the 00.
19	Needle Number too Small	This error message means that you have tried to manually move the needle case past number one by using the blue directional needle keys.
20	Needle Number too Large	This error message means that you have tried to manually move the needle case past number twelve by using the blue directional keys.
17	Color	If you see this error

	Change Time Out	message, first you need to try the fix for error code 12. If either of those do not work then you need to call technical support 1-888-852-2647.
<b>30-33</b>	Limit Error	The machine is telling you that you need to move to another area in the hoop, because the parameters that you have set will not allow the design to start from the spot you have chosen. This can also mean that you have maxed out the travel of the pantograph.
<b>36</b>	Design is too Large for the Parameters	You can either move to a larger hoop, or you can reset the parameters for your current hoop.
<b>40</b>	No Design in Machine	Load and send design to machine.
<b>50</b>	Main Shaft Stalled	You have hit the emergency stop button during sewing, Unlock button then press the 100° and then press start to cycle the needle.